

# Virtual Simulation: Suspending Disbelief to Create a Real World Interaction

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- **Virtual Reality Simulation**
  - Transform learners through experiential learning.
- **AI + Human Interaction**
  - Combines true human intelligence with the scalability and data-driven possibilities of AI.

**Mursion Vitual Simulator©**  
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- Provide a safe environment for learners to practice complex communication skills necessary for the effective management of difficult interactions and emotionally charged situations (Kron et. al., 2017).
- Result in equivalent medical student stress levels compared to students interacting with standardized patients (Compton and Nagendran, in press).
- Provide a good method to develop teaching skills in many levels of educators (Dawson and Lingnugaris/Kraft, 2017; Chini, Straub, and Thomas, 2016; Dieker, Hughes, Hynes, and Straub, 2017).

## **Virtual Reality Simulations**

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- To evaluate the effectiveness of a virtual reality simulation experience with Graduate Students in NP, CRNA and NE clinical practicum courses to improve communication skills in **challenging, realistic, real time** scenarios.

## **Purpose of the Project**

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**WHO?**

- Students
- Faculty
- Avatar Interactor trained in the scenario and use of equipment

**WHAT?**

- Provides real time, synchronous interaction of the student and an avatar
- Requires the student to apply prior knowledge on how to handle situations and practice a response
- Engages emotional context and cognitive function

**WHY?**

- Provides students with the opportunity to develop communication skills in challenging situations.
- Provides emotional and cognitive challenges during the interaction
- Each student experience depends on how the student interacts with the avatar.

## **Virtual Reality Simulations**

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## **Virtual Professional Practice Lab and COST**

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1. Faculty develop realistic scenarios and possible directions the scenario could take and determines number of persons, setting of interaction and interaction intensity level

2. Faculty submits the scenario to the interactor for review

3. Faculty – Interactor meet to discuss the scenario and possible directions the conversation may take

4. Faculty and the interactor practice the scenario and work out any questions the interactor may have.

## HOW? Faculty Planning

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## VR Settings Characters



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## **NP Situation: H and P**

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## **SRNA Student VR Setting: Patient with pain seeking meds**

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## **NE Student VR Setting**

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- Student failing clinical due to unsafe patient environment
- Student who plagiarized part of a paper
- Student with behavior change in class

## **NE: 3 Scenarios**

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## Schedule Agreeable Virtual Lab Time

- Face to face and online students

## Review possible scenarios

- Students receive scenario 24 hours before the interaction.
- Students determine what to think about before the interaction.

# Student's Preparation

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- Students volunteered in random order to interact with the avatar
- Assigned one of the three scenarios each student would do.
- In the lab students had to say:
  - Start scenario
  - Pause scenario
  - End scenario

# Day of the Interaction

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## • **ONLINE NE STUDENT SESSION**

- Zoom meeting with online students
  - Interactor emailed students to join the meeting
  - IT Specialist controlled student participation
  - Recorded session for future review

## **VR Simulation Session 1**

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## • **FACE to FACE NE SESSION**

- IT specialist present to record each interaction.
- Students all sat in VR lab as peers did the interaction
- 1 to 1 debriefing occurred in adjoining room.
- Group interaction at the end of the session was in the lab.

## **VR Simulation Session 2**

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## **Sample Interaction**

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- One on one debriefing with faculty member immediately after interaction
- Group debriefing after a group students engaged with the avatar
- Peer feedback assignment one week after the interaction.

## **Debriefing After Interaction**

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- Student statements during debriefing:
  - “I was surprised how real that felt.”
  - “She (the avatar) could be really mean.”
  - “I felt a lot of push back from her (the avatar), like she was not listening to me.”
  - “Does this really happen with students?”

## **SUSPENDING DISBELIEF**

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**Clear message?**

**Listening?**

**Maintain/regain control?**

**3 key elements learned?**

**Idea to use this method as NE**

## **Peer Feedback Assignment**

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- IRB approval to collect data
  - Students signed a consent to participate
  - Data collection focused on Evaluation of the VR simulation as a Learning Activity.
  - Qualtrics was used to collect data.
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- N=56 students participated in the VR simulations
- N=39 agreed to participate in the survey and data collection
  - 12 NE students
  - 19 SRNA students
  - 8 FNP students

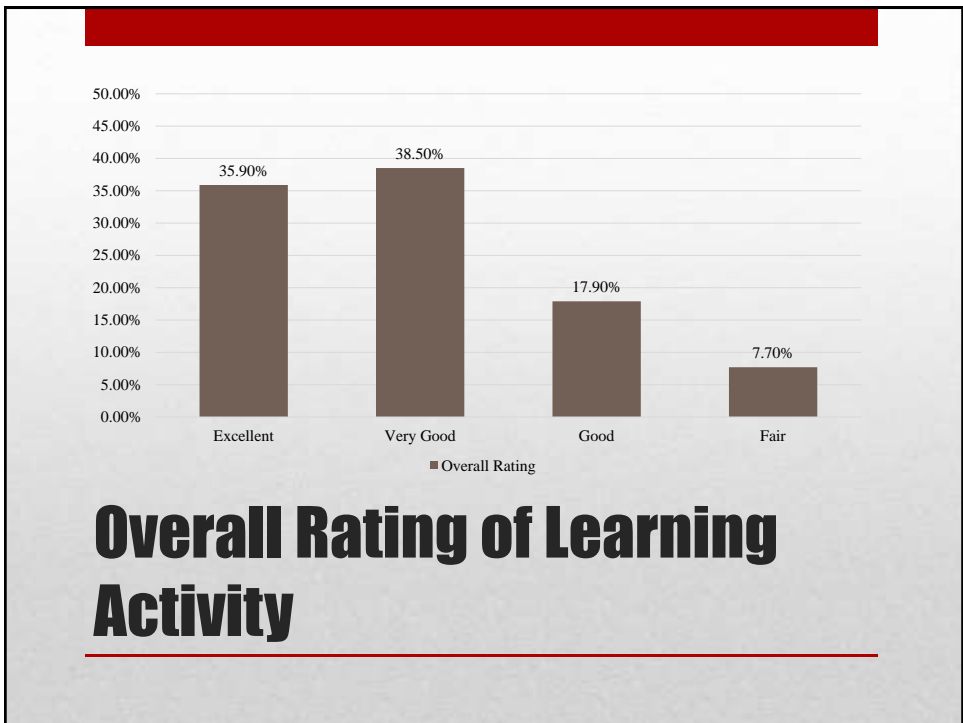
## **Results of Overall Survey**

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	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
<b>Realism</b>	<b>35.9%</b>	<b>59%</b>	<b>2.6%</b>	<b>2.6%</b>	<b>0</b>
<b>Confidence</b>	<b>15.4%</b>	<b>61.5%</b>	<b>15.4%</b>	<b>7.7%</b>	<b>0</b>
<b>Comfort</b>	<b>25.6%</b>	<b>59%</b>	<b>10.3%</b>	<b>5.1%</b>	<b>0</b>
<b>Communication</b>	<b>12.8%</b>	<b>66.7%</b>	<b>15.4%</b>	<b>5.1%</b>	<b>0</b>
<b>Application of knowledge</b>	<b>30.8%</b>	<b>59%</b>	<b>5.1%</b>	<b>5.1%</b>	<b>0</b>
<b>Safe Learning Environment</b>	<b>46.2%</b>	<b>46.2%</b>	<b>7.7%</b>	<b>0</b>	<b>0</b>
<b>Debriefing</b>	<b>51.3%</b>	<b>41%</b>	<b>7.7%</b>	<b>0</b>	<b>0</b>
<b>Useful Learning Tool</b>	<b>25.6%</b>	<b>64.1%</b>	<b>7.7%</b>	<b>2.6%</b>	<b>0</b>

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- **Feelings**- nervous, anxious, empathy for the patient
- **Enhanced learning**- interactive avatar, real life situations, dealing with difficult situations, able to identify my strengths and weaknesses
- **Impeded learning**- first time using virtual simulation thus unsure of expectations, no physical contact to perform patient assessments

## **Open Ended Feedback**

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- Implement this teaching strategy in each graduate practicum course and evaluate learning
- Consider evaluating stress level of participants before, during and after VR simulation
- Consider VR implementation in undergraduate program
- Investigate funding opportunities to maintain the lab

## **Future Directions**

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## References

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## • Questions??



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